



## **SOCIAL MEDIA POLICY**

The Municipality of Grosse-Île welcomes citizens and community actors to our social networks, namely Facebook. The Municipality of Grosse-Île uses social media as a means of diversifying access to public information, and by subscribing to our accounts, you have access to information about the Municipality's activities and services. Please note that their use is subject to compliance with the following terms of use and social media policy.

### **Terms of Use**

To ensure a respectful discussion environment for both users and employees, we are including this policy with the terms of use of our social networks. Failure to comply with the conditions listed in this policy may result in the suppression of content created on our page. Your account may also be suspended, blocked or deleted.

### **Comments and Moderation**

- No comments inciting users to divulge or adhere to any content, or encouraging the mass propagation of publications will be tolerated.
- No advertising, solicitation or promotion will be accepted.
- The Municipality of Grosse-Île asks that you respect copyright.
- Defamatory, abusive, obscene or discriminatory statements will not be tolerated, nor will statements inciting hatred or violence.
- Subscribers must bear in mind that their comments published on the Municipality's social media are archived, and be aware of their public and permanent nature.
- It is forbidden to impersonate another person in order to communicate on this page, or to misrepresent your own identity.

Furthermore, the Municipality encourages its subscribers to engage in civilized and respectful discourse and to show courtesy when commenting on its publications.

## **Respect for Employees**

Hate messages directed at any municipal employee, including managers and elected officials, are prohibited. Disrespectful, violent or defamatory comments will be deleted and the account in question blocked.

Under the Act respecting labour standards, the Municipality is responsible for protecting its employees from harassment. In the event that comments are made on a page other than that of the Municipality, harassing comments will be reported and legal action may be taken.

## **The Municipality's Responsibility**

The Municipality manages its social media during working hours and does not undertake to respond or react to all interaction made on its page.

The Municipality's social media may occasionally provide links to other websites for information purposes only. The Municipality is not responsible for the accuracy of the information contained on these sites.

The Municipality of Grosse-Île is not responsible for the comments, opinions and content published by users. The views expressed are those of the authors and do not necessarily reflect the position of the Municipality.

The fact that the Municipality of Grosse-Île follows an account does not mean that it supports or approves the comments and activities of the users concerned.

Considering the rapid evolution of technology, the Municipality of Grosse-Île reserves the right to modify these terms of use and netiquette at any time, without prior notice.